

AME VIC

FREE INSIGHTS TOUR LANIER AUSTRALIA

FREE EVENT

It's not often that you get the opportunity to expand your Lean knowledge absolutely free of charge.

Via the AME association with "Insights To Excellence" we have secured 10 free passes to the next Insights Tour - a tour of the Lanier Organisation

Wednesday
11th November 2009
9:00am - 12:30pm
Lanier (Australia) Pty Ltd
854 Lorimer St
Port Melbourne, VIC

Lanier (Australia) Pty Ltd is a leading provider of document management solutions to local and national organisations across many different industries. A wholly owned subsidiary of the Ricoh Corporation, Lanier has adopted the concept of sustainable Environmental Management both internally and in the marketplace. In addition Lanier's business excellence program highlights the importance of employee involvement in process rigour and continuous improvement.

Pricing
FREE Event

The tour will provide a different perspective on approach to Lean. Lanier is applying Lean in a Sales & Service environment. They are driving a customer focussed culture, and believe they have already made progress in developing effective customer-facing practices in a call centre. Lanier is also heavily focussed on Sustainability within their business.

The Insights Tours are well structured and provide great learning experiences.

Register by
10th November 2009

It is a case of **First In Best Dressed** to secure tickets. If oversubscribed, AME members will be given preference.

Move fast to be at the tour.

lean best practice
value stream mapping
information site tours
workshops 5S six sigma
briefing training learning
professional development

If you're serious about changing or improving the culture in your business, do not miss this event!



LANIER
Making your documents our business

 **AME** AUSTRALIA
Association for Manufacturing Excellence 

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Registration Form

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DELEGATE DETAILS

Title: (please circle) Mr / Ms / Dr / Prof / Other _____

Name: _____

Preferred name: (for name badge) _____

Organisation: _____

Position: _____

Email _____

Phone/Mobile _____

PAYMENT METHOD

Online: www.ame.org.au

Fax: 03 9898 0249 Phone: 1300 AME AUS

Post: AME, PO Box 193, Surry Hills, Victoria 3127, Australia

CREDIT CARD DETAILS

Card type: (please circle) Mastercard Visa Amex

Credit Card No _____

Card Expiry: ____ / ____ Amount being paid: (\$) _____

Name on credit card: _____

Signature: _____ Date: _____

You will receive an emailed confirmation of your registration (faxed or mailed registrations may take one working day). If you don't receive a confirmation please contact us on 1300 AME AUS.

